

Web Bill Payment

Web Bill Payment – easy to enroll, easy to use, and no monthly charges for the first 3 months!

If you have a checking account, just follow these simple instructions. If you don't, open one by stopping by to get the forms. When ready:

- visit our website at www.queensfcu.org
- click on *Web Bill Payment Service*.
- Another window will open where you click on ENROLL ME.
- Complete the application as needed.
- You may create your own User Name and Password Sign In.

Remember your Password and do not give it out to anyone. **Your Password is your personal identification number**. Whoever has your Password, can access to your bill payment account. This person will be able to make payments from your account on file. **You will be responsible** for any transactions they authorize or conduct on any of your accounts. Protect your password and do not give it to anyone!

- When setting up accounts, always select **checking account**. (Money Market account is not available for use with the Web Bill Payment at this time.)
- Select “Personal” under Account Type
- Put in your 3 to 5 digit Credit Union member account number preceded by “0” to make 10 numbers. For example, member number 12345 will be put in as “000001234,” and member number 3456 will be “0000003456.”



Should you have any problems, you can call the toll-free Customer Care number at 1-888-918-7634 any day at any time. They are available 24 hours a day, 7 days a week.

E-BILL for The Queen's FCU Visa Gold or Classic Card:

To set up your e-billing for The Queen's FCU, select “company with an account number.” Enter “**THE QUEEN'S FCU**” with the apostrophe as the e-biller. Also needed are your 16 digit credit card number and your social security number.