

The Extra Layer Of Security You Need

CardLock works hand in hand with advanced fraud protection systems already in place, but gives you a greater role in the fight against fraud. After all, prevention is always better than the worry, stress and inconvenience that follows fraudulent use of your credit card. To learn more or to enroll in our revolutionary CardLock service, please call:

1-877-CU-LOCK1

(877-285- 6251) or visit

www.cucardlock.com



How To Sign Up for Credit Card Information

Want to find the transactions on your credit card account that you did yesterday?

1. Go to: www.queensfcu.org
2. Click on: "I know what I want" (right side of home page).
3. Select "Credit Card Information" from drop down menu
4. Under "New Registration," enter your credit card account number.
5. Answer questions and set up your User Name and password.

How To Sign Up For Credit Card Estatements

1. From the "I know what I want" on our website select "Credit Card Information" (if you haven't registered, see ABOVE)
2. If you've already registered, select "Online Services" and "Enroll in eStatements"
3. You should receive one more paper statement and then only notification of eStatements at the email address you provided.



The Queen's
Federal Credit Union

Main Office

715 South King Street
Suite 110
Honolulu, Hawaii 96813
Tel: 808-547-4521
Fax: 808-547-4522

Branch Office

The Queen's Medical Center
Harkness Room 139
1301 Punchbowl Street
Honolulu, Hawaii 96813
Tel: 808-547-4521

Introducing



*For members with The Queen's FCU
Visa Classic or Visa Gold Credit Card*



**Lock In Security And
Peace of Mind**



The Queen's
Federal Credit Union

Serving Hawaii's Healthcare Industry

The Newest Way To Lock In Security and Peace of Mind



If you have **The Queen's FCU Visa Classic or Gold Credit Card**, CardLock™ may be right for you!

Our innovative CardLock™ service puts the power to prevent credit card fraud in your hands. With one quick phone call to the automated system—or a visit to the secure website—you can lock or unlock purchase authorizations on your card account. It's a simple way to protect your payment card from fraudulent usage anytime, anywhere.

It's Easy To Close The Door on Fraud

You lock your home and car for safety and security; now you can do the same with your credit card with The Queen's FCU. Use it from time to time or all the time—the choice is yours. Here are just a few examples of the many ways CardLock can fight against fraud:

- *After paying for a restaurant meal or any purchase, you can lock the card to prevent fraudulent usage—next time you need to use the card, you can unlock it in less than 30 seconds.
- *When traveling, be safe and lock the card when not in use.
- *If you've made an online purchase with your card and feel nervous about internet security, take a few moments to lock the card.

No matter how you choose to use CardLock, if anyone tries to make an unauthorized purchase while your card is locked, you'll be automatically notified by phone of the transaction attempt.

The Power of CardLock

- ✓ Empowers you to help prevent credit card fraud.
- ✓ Automated and easy to use by phone or online.
- ✓ Lets you lock or unlock your card in seconds.
- ✓ Notifies you of unauthorized transaction attempts.
- ✓ Provides an extra measure of confidence and security.

