



## E-statement Enrollment Application Form

Print name \_\_\_\_\_ Account # \_\_\_\_\_

Print e-mail address \_\_\_\_\_ Phone \_\_\_\_\_

**Submitting this application enrolls you to receive all of your account statements and disclosures for the Account listed above electronically via The Queen's Federal Credit Union website, [www.queensfcu.org](http://www.queensfcu.org).** After your enrollment is processed, you will receive a periodic statement by U. S. Mail for the end of the period in which you enroll. All subsequent statements will be available electronically at TQFCU's website. The terms and conditions on the account remain the same as if paper statements were continuing to be mailed.

To access your account statement electronically, the minimum personal computer requirements are:

- Personal Computer with internet capability;
- Netscape 4.79 or higher, Microsoft Internet Explorer 5.5 or higher, AOL Online 6.0 or higher;
- Optional personal financial management software (for example: Microsoft Money or Intuit Quicken)

**Your signature below acknowledges your enrollment for electronic statements via TQFCU's website for the Account listed above.** Email confirmations will be sent out from [eservices@queensfcu.org](mailto:eservices@queensfcu.org). Please respond to get your e-statements started.

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Signature \_\_\_\_\_ Date \_\_\_\_\_

\* \* \* \* \*

For CU use only:

Date e-statement \_\_\_\_/\_\_\_\_/\_\_\_\_ CU initials: \_\_\_\_\_

Date EDOCS \_\_\_\_/\_\_\_\_/\_\_\_\_ CU initials: \_\_\_\_\_

Date email \_\_\_\_/\_\_\_\_/\_\_\_\_ CU initials: \_\_\_\_\_

Validation date: \_\_\_\_/\_\_\_\_/\_\_\_\_ CU initials: \_\_\_\_\_

**Rank the top 3 choices as 1, 2 and 3 with 1 being the highest priority.**

- 1. Which of the following items are most important to you in choosing to do business with The Queen's FCU?
  - Service
  - Convenience
  - Product selection
  - Hours
  - Friendliness
  - Cost/Value
  
- 2. What is the best way to communicate information to you?
  - newsletter w/statement
  - newsletter without statement
  - posters
  - word of mouth
  - on the website
  - personal phone call
  - email
  
- 3. Would you refer your best friend or relative to us?
  - yes
  - no, if no whynot? \_\_\_\_\_
  
- 4. How can we improve our service?

Thank you for your time.